

Sprint Customer Service Phone Number, Email Addresses and Web Sites
<http://digitaldeviation.com>
<http://www.sprintusers.com/forum/showthread.php?t=49124>

Activations:
888-788-4727
888-715-4588
888-211-4727
888-328-4252

Activations No Wait Time (non automated):
866-516-8519

Business Customer Service:
800-827-1180

Business Customer Service (no wait time):
866-581-9266
877-812-1223

Collections:
800-808-1336

Corporate Headquarters (Higher-ups):
913-624-6000
800-829-0965 (automated directory)
913-794-0000 (automated directory)
800-877-7746

Credit Department:
800-639-6116 (option 1)

Customer Service:
800-639-6111
800-658-7564
800-480-4727 (option 1)
877-909-4806
800-877-4646 (option 4)
888-211-4727 (option 2)
888-328-4252 (option 2)
877-909-4806
800-658-7564

Customer Service No Wait Time:
866-306-7056
866-744-7315
866-881-9571
877-222-5006
888-312-0050 (option 2)
877-891-1384

Do Not Call Number:
888-382-1222

Employee Accounts:
866-250-2221
888-876-8381

Executive Services:
866-398-4606

Fraud Department:

888-788-0788

International Roaming:

888-226-7212

Legal Department:

800-829-0965 (need location and employee name, Legal Department is in Overland Park, Kansas)

913-794-1440

913-794-1474

Law Department

6200 Sprint Pkwy

Eisenhower A

Overland Park, KS 66251

Loyalty group:

800- 614-9021

866-800-7398

866-888-2483

Marketing:

866-463-3017

866-877-9830

866-463-3020

National Business Plan:

888-312-0050

Opt-Out Number (Sprint Services Only):

800-865-7786

Payments / Internal Collections:

800-808-1336

800-399-2504

PCS & Nextel phones:

800-777-4621

Porting Department:

877-688-1969

Power Vision / EVDO Support:

866-818-1944

Priority Team:

866-542-1258

Rebate Line:

800-477-4127

Retentions:

*2 (at the voice prompts state "CANCEL")

Retentions No Wait Time:

866-881-9571

Sprint Ambassadors:

888-296-8806

Sprint Care:

866-881-9571

Sprint Subpoena Compliance (Malice Phone Call Traces)
Mailstop KSOPHM0206
6480 Sprint Parkway
Overland Park, KS 66251
Phone: 866-259-7534
Fax: 913-315-0736

Sprint Corporate Security:
800-877-7330

Sprint Direct:
866-306-7056

Sprint Directory:
800-829-0965

Sprint Employee Value Program (National Volume Discounts):
888-457-6294

Sprint Network Management Center (Cell Towers)
888-859-1400

Technical Support Tier 2:
866-588-9907

Tele Sales:
888-253-1315 (option 3)

Total Equipment Protection:
800-584-3666

Vision / 3G Wireless Web Support Tier 1:
866-588-9907

Vision / 3G Wireless Web Support Tier 2:
866-818-1944

Voice Mail Back Door Number: 410-258-6245

WLNP Priority Help Link:
877-888-1518 (Password 4357# (HELP#))

On Your Sprint Phone:
Accessory Purchases #222
Airtime Usage *4
American Airlines Flight Information #22 (#AA)
Bill Payment *3
Charles Schwab Direct #724
Customer Service *2
Referral Credit System #733 (#REF)
Retentions *2 (tell Claire you want to cancel)
Tower Resync *18
Spanish Option *5
Voice Command *-> (talk) #->(talk)
PreCash Payment System #2274 (#CASH)
Western Union #986

Email Address:

Ecare email addresses:
ecare@cc.sprintpcs.com
ecare1@cc.sprintpcs.com

ecare2@cc.sprintpcs.com
ecare3@cc.sprintpcs.com

Customer Service email address:
customer.servicenet@mail.sprint.com

Ambassador Program email address:
Ambassadorprogram@sprint.com

Sprint CEO and COO:
President and COO, Len Lauer: Len.J.Lauer@mail.sprint.com
CEO, Gary Foress: Gary.D.Forsee@mail.sprint.com

Sprint Employee Value Program (National Volume Discounts):
info@EmployeeValueProgram.com

Sprint Long Distance email address:
customer.servicenet@sprint.com

Sprint Complete Sense email address:
sprintphonemanager@sprint.com

Helpful Websites:

Sprint Employee Value Program (National Volume Discounts): <http://www.mynationlink.com/evp/>
Sprint Home: <http://www.sprint.com>
Sprint Manage: <https://sso.sprintpcs.com/sso/Login.do>
Sero Website: <http://sprint.p.delivery.net/m/p/spr...epclanding.asp>
Sprint Rebates: <http://www.sprintrebates.com/track/sprintpcs/index.jsp>
Referral Program: <http://www.sprint.com/referralprogram>